Leveraging Clinical Registries to Drive Quality and Value

John S. Strobel, MD, FACC



Disclosures

- Research
 - Boston Scientific
 - Medtronic
 - Janssen
- Speaker's Bureau
 - Bristol Myers Squibb
 - Pfizer



How do we define Quality and Value in Medicine?

- Value can be defined as "...health outcomes achieved per dollar spent."¹
- "Value neither an abstract ideal nor a code word for cost reduction — should define the framework for performance improvement in health care. Rigorous, disciplined measurement and improvement of value is the best way to drive system progress. Yet value in health care remains largely unmeasured and misunderstood."²
- In simple terms, value=quality/cost

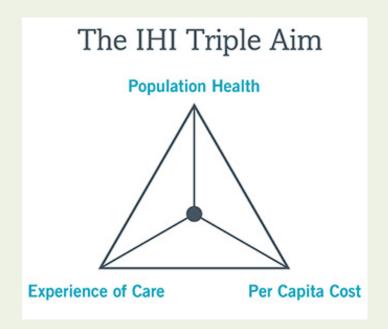
¹Porter ME, Teisberg EO. Redefining health care: creating value-based competition on results. Boston: Harvard Business School Press, 2006.

²Porter ME. What is value in health care? N Engl J Med 2010; 363:2477-2481. DOI:10.1056/NEJMp1011024



The Triple Aim

- Improving the patient experience of care (including quality and satisfaction)
- Improving health of populations
- Reducing the per capita cost of health



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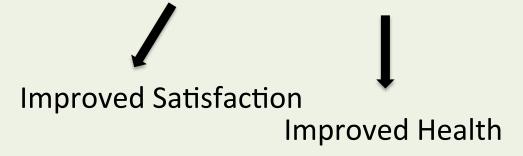
An Example ED Activation of Cath Lab

- Door-to-balloon time

 from 113 to 75 minutes
- Infarct size

 (creatinine kinase)
- Cost

 by over 30 percent

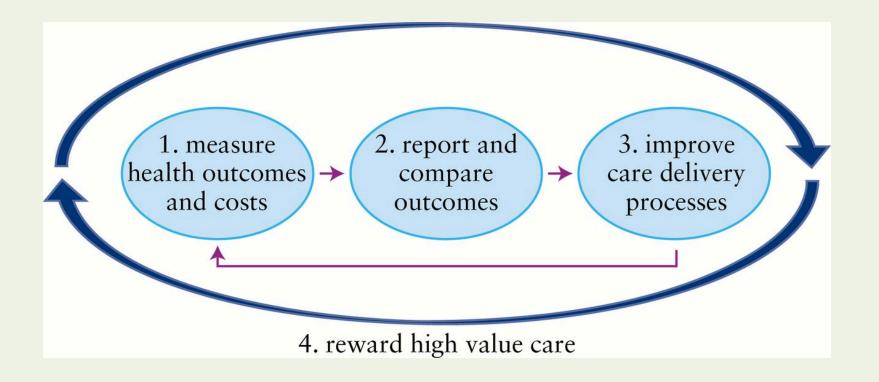




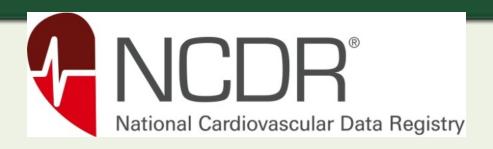
U. M. Khot et. Al. Circulation. 2007; 116



Steps to Improve Quality and Value









This is now...

More than 2,500 hospitals and 1000 practices

Health plans and government regulator adoption

Industry uses for market research, clinical research, and to support best practice treatments

FDA uses NCDR data for post market assessment

This is our future...

One holistic registry

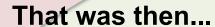
International expansion

Platform for clinical trials and CER

More post market assessment studies

Implement physician reports to support MOC and MOL

EHR Integration



Launched 1997

1 registry

Focused on quality patient care



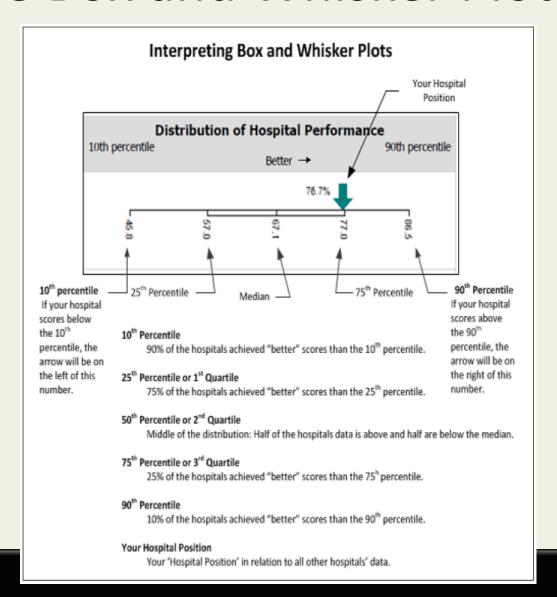
NCDR Registries

- Hospital Registries (for inpatients)
 - ACTION Registry-GWTG
 - High risk STEMI/NSTEMI patients
 - Afib Ablation (coming soon)
 - CathPCI Registry
 - Diagnostic catheterization and PCI
 - ICD Registry
 - IMPACT Registry
 - Pediatric and adult congenital heart disease
 - LAAO Registry (coming soon)
 - LAA occlusion procedures
 - PVI Registry
 - -Peripheral arterial catheterization procedures including carotid stenting
 - STS/ACC TVT Registry
 - -Transcatheter valve procedures

- Out-patient Registries
 - Diabetes Collaborative Registry
 - PINNACLE
 - CAD, hypertension, heart failure and atrial fibrillation

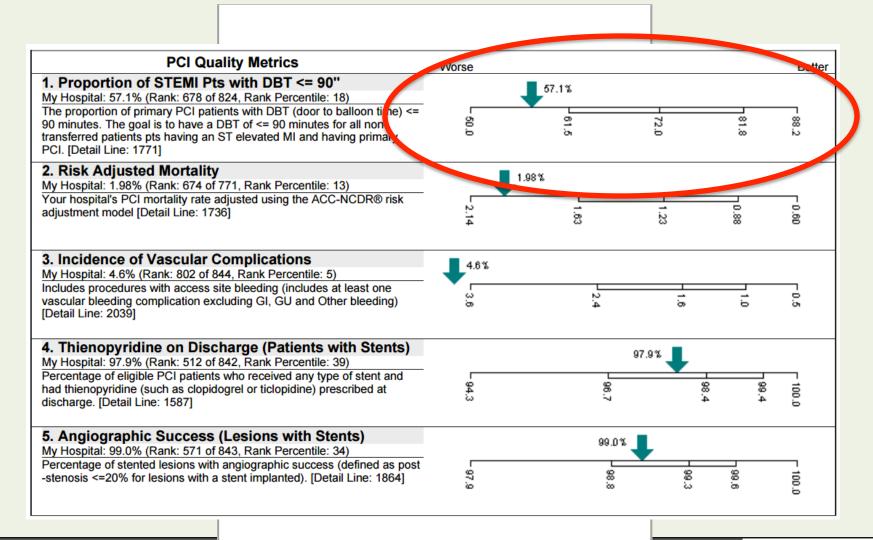


The Box and Whisker Plots





The History of D2B at IU Health Bloomington





How Did We Improve Our Quality?

- The team came together to review and compare the data, and improve the process
- Physicians can rarely do this on their own
 - EMS
 - Transmission of ECGs to the ED from the field
 - ED physicians and staff
 - Empowered to activate STEMI alert
 - Interventional cardiologists
 - Primary caregivers to all STEMI patients
 - Cath lab staff
 - Received feedback on all STEMIs
 - Quality review specialists
 - Reviewed data at monthly meetings
 - Coders
 - -Educated on correct coding



Picture of AMI Mtg Attendees





STEMI Heroes

Date	9/15/2015
ED Arrival Time	07:14

EKG Time **STEMI 9/15/15**

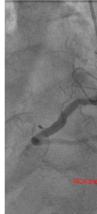
STEMI Alert Jacobs Young, Elizabeth M [EJacobs3@IUHealth.org]

Cardiac Cath Lab Arriva Sent:

MD Arrival

Start time

Sheath Access Balloon



Tuesday, September 15, 2015 2:37 PM

Brown, Jessica M [JBrown28@IUHealth.org]; Bryan, Jessica Lynne [jbryan@IUHealth.org]; Caudill, Gwendolyn M [gcaudill@IUHealth.org]; Elliott-Felton, Julia F [jelliottfelt@IUHealth.org]; Englert, Danielle [DEnglert@IUHealth.org]; Hatcher, Tara [THatcher@IUHealth.org]; Hickok, 'Benny' Richard E [RHickok@IUHealth.org]; Hobson, Penny L [PHobson@IUHealth.org]; Hoy, Jill C [JHoy2@IUHealth.org]; Jacobs Young, Elizabeth M [EJacobs3@IUHealth.org]; Lemons, Casey L [CLemons@bloomingtonhospital.org]; Monnier, Megan E [MMonnier@bloomingtonhospital.org]; Spicer, Kathryn R [kspicer1@IUHealth.org]; Sturgeon, Betty K [BSturgeon1@IUHealth.org]; Uland, Kari B [KUland@IUHealth.org]; Walls, Jordann Leigh [JLWalls@bloomingtonhospital.org]; Wieligman, Patti [PWieligman@IUHealth.org]; Adams DO, Robert T [RAdams1@IUHealth.org]; Amber Chinn [axevans@stvincent.org]; Balaguras, Jean M [JBalaguras@IUHealth.org]; Bellamy, Linda [LBellamy@IUHealth.org]; Bill Turpen RN [wturpen@monroehospital.com]; Bob Page [lead2noclue@mac.com]; Breeden, Pamela [pbreeden@IUHealth.org]; Davis, Brenda R [bdavis14@IUHealth.org]; Brian Bomar [bbomar@careambulance.com]; Brian McCrate clinical Pharm. [bmccrate@iuhealth.org]; C. Jessee [cjessee@iuhealth.org]; Carter, Susan [SCarter@IUHealth.org]; Clark, Charlene [CClark@IUHealth.org]; Cook, Holly C [hcook@IUHealth.org]; Cris Lunsford [clunsford@ocems.net]; Crouch, Jason [JCrouch4@IUHealth.org]; Beachy DO, David [dave@clearstreams.net]; David Doane [david.doane@co.greene.in.us]; David Polley [dpolley@crh.org]; Dina Wood RN [dwood@monroehospital.com]; Don Smith Care Ambulance [donsmith@careambulance.com]; Dr Raza [steph@havcmd.com]; Dr.Hall [Dhall14@iuhealth.org]; Eisenhut Jr MD, Richard J [REisenhut@bloomingtonhospital.org]; Etter, Jason [JEtter1@IUHealth.org]; Evans, J. Chris [JEvans15@IUHealth.org]; Fields, Derek B. [DFields5@IUHealth.org]; Fons, Mark [mark.fons@gmail.com]; Geyer, Susan L [SGeyer@bloomingtonhospital.org]; Grupenhoff, Marcy L [MGrupenhoff@IUHealth.org]; Hamm, Krystal M [KHamm2@IUHealth.org]; Hanania, Raja [RHanania1@IUHealth.org]; Harris, Michael D [MHarris11@IUHealth.org]; Hawkins, Sara R [SHawkins2@IUHealth.org]; Helms, Tricia [THelms@IUHealth.org]; Horn, LeAnne [MHorn@IUHealth.org]; Jeanette Hammerstein, MD [jhammerstein@monroehospital.com]; Jim Frasure [jim@frasurefam.com]; Hill, Reva J [RHill5@IUHealth.org]; John Gott [gottjohn@air-evac.com]; Jones, Maudie J. [MJones2@IUHealth.org]; Jones, Venus D [vjones5@IUHealth.org]; Joshua Davis [davis.josh@seals-ambulance.com]; Kay, June E. [JKay1@IUHealth.org]; Kelly Mazzier-Devitt [Kelly.Mazzier-Devitt@TheMedCo.com]; Fahr, Kenneth J [KFahr@bloomingtonhospital.org]; Kern, Kammi D [KKern3@IUHealth.org]; Kim Adams (Monroe Hosp) [kadams@monroehospital.com]; Kinder, Connie [CKinder1@IUHealth.org]; King, Jason M [jking@IUHealth.org]; Olsen, Kristen P [kolsen@IUHealth.org]; Kurtis Cummings BHAS EMS [kcummings1@iuhealth.org]; Ladonna Stroud RN Paoli ED [Istroud3@iuhealth.org]; Lea Ann Camp [lea.camp@mygcgh.org]; Max Peters Lawrence Co,Perry Township VFD [petersfm47462@yahoo.com]; Mullis, Kelly D [KMullis@IUHealth.org]; Owen, Michael P [MOwen2@IUHealth.org]; Pam Underwood Seals Ambulance [underwood.pamela@seals-ambulance.com]; Paula Armas [parmas@careambulance.com]; Pavich, Emily M [epavich@IUHealth.org]; Reynolds, Chad [creynolds1@IUHealth.org]; Ridge, Michele A. [MRidge@IUHealth.org]; Ryan Bertram [bertram.ryan@seals-ambulance.com]; Sarah Tieman MD [satieman@iu.edu]; Sargent, J. Scott [JSargent1@IUHealth.org]; Sayers, Jennifer A [JSayers@IUHealth.org]; Schwartz, Patrick [pbschwar@iupui.edu]; Slone, Teresa J [TSlone1@IUHealth.org]; Sperring MD, Sally [SSperring@bloomingtonhospital.org]; Stackhouse, Rebecca J [RStackhouse@IUHealth.org]; Stacy Fiscus [stacy.fiscus@air-evac.com]; Steve Waldridge [swaldridge1@iuhealth.org]; Tim Hale [tim.hale@mygcqh.org]; Travis Keating [tkeating@iuhealth.org]; Troy Gaither [troy.gaither@mygcgh.org]; Vickie Nelson RN Paoli ED [vnelson2@IUhealth.org]; Wallace, Sandra J [SWallace1@IUHealth.org]; Watters MD, Andrew Kyle [awatters1@IUHealth.org]; Watts, Wylene S [WWatts1@IUHealth.org]; Webb, Nichole [nwebb2@iuhealth.org]; Wilcher, Amy [awilcher1@IUHealth.org]; Williams, Lindsey R [LWilliams2@IUHealth.org]; Zachary Shaw [zshaw1@iuhealth.org]; Blemker, M.D. David; Shenoy, M.D. Mohan; Ferguson, M.D. Andrew; Fix, M.D. James; Heumann, M.D. Gregory; Frey, P.A. Julie; Petersen, M.D. Jennifer; Rink, M.D. Lawrence; Strobel, M.D. John; Sutliff, M.D. Gregory; Williams, M.D. Eric; Zamani, Atiq; Zawacki, M.D. Kevin

Attachments: 0915 RL 407236173 Private ~1.pdf (563 KB) [Open as Web Page]

This is a 86 yr old gentleman that began experiencing chest pain at 06:00. He arrived to IUH Bloomington ED at 07:14 by private vehicle. EKG was done at 07:19. STEMI page went out at 07:25.

Patient arrived to the cath lab at 07:32. Right femoral access was obtained at 07:39. Angiography revealed acutely occluded right coronary artery. Vessel was ballooned at 07:45. Vessel was later stented. Patient was transferred to CVR in stable condition at 08:40.

Elizabeth (Beth) Jacobs Young RN Cardiovascular Program Coordinator IU Health Bloomington Hospital P 812-353-9080 f 812-353-3559 Ejacobs3@iuhealth.org

EKG Dept





Section II: Quality Metrics – to support self assessment and quality improvement at the provider, hospital, and/or health care system level.

	Process Metrics			10th percentile	istribution of Hos	pital Perfor		90th percentile
					В	etter →		
2	Proportion of elective PCIs with prior positive stress or imaging study					73.68%		
	My Hospital	US Hospitals 50th Pctl	US Hospitals 90th Pctl			13.00%		
	73.68%	66.86%	88.94%					
	antecedent stress or image	I procedures (excluding pa ging study with a positive i ional flow reserve value of 513]	result (suggestive of	41.34	54.91	§6.36	78.62	88.94
3	Median time to immed	diate PCI for STEMI pati	ents (in minutes)			FF.0.		
	My Hospital		US Hospitals 90th Pctl			55.0	,	
	55	60	49					\neg
	patients in minutes. Excl	me from hospital arrival to lusions: Patients transferre delay does not equal none	d in from another acute	2	6		5	To the second
1	Proportion of STEMI p	atients receiving imme	diate PCI w/j 90'					
	My Hospital		US Hospita 3 90th Pctl				99.10%	
	99.10%	94.62%	100 00%					Y ,
		ents with a time from your		2	28	9	88	=
		evation first noted on subse			89.90	.62	26	00.00
		atients transferred in from		_	_		-	ŏ
		y does not equal none. [De						
	Median time from ED arrival at STEMI transferring facility to ED arrival at STEMI receiving facility among transferred patients.					69.0		
	My Hospital		US Hospitals 90th Pctl					
	My Hospital 69	73	48	-15	40	2	- 68	83
				5.0	91.0	3.0	0.0	0
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Premier
Healthcare
Vour Care Our Parsier

Documentation

- In many cases, a hospital's or physician's quality is fine, but documentation is poor.
- Develop and use tools to improve documentation.



Indiana Unive	rsity Healt
Bloomington	Indiana

Cardiovascular Services ICD IMPLANT DOCUMENTATION

Patient Baseline Characteristics
□ Cardiac arrest/sustained VT/VF (secondary prevention)
2. ☐ Ischemic cardiomyopathy. ☐ Non-ischemic cardiomyopathy
3. ☐ EF
4. NYHA Heart Failure Class; I I II III IV
5. □ ECC□ LBBB □ RBBB □ IVCD □ Paced
☐ QRS durationms_measured on/
6. ☐ Patient is on guideline-directed medical therapy (GDMT).
☐ ACEL or Contraindicated due to hypotension/CKD/intolerance or allergy
☐ ARB or Contraindicated due to hypotension/CKD/intolerance or allergy
□ β-blocker or Contraindicated due to hypotension/intolerance or allergy
☐ Aldosterone inhibitor or Contraindicated due to hypotension/ hyperkalemia/intolerance or allergy
7. ☐ Documented prior MI greater than 40 days
☐ Pathologic Q waves on ECG
☐ Imaging evidence of a region of loss of viable myocardium that is thinned and fails to contract
☐ Pathological findings of a healed or healing MI
Medicare / CMS Guidelines for Empiric ICD
Secondary Prevention Indications
1. ☐ Documented episode of cardiac arrest due to ventricular fibrillation (VF), not due to a transient or reversible
cause.
Documented sustained ventricular tachyarrhythmia (VT), either spontaneous or induced by an
electrophysiology (EP) study, not associated with an acute myocardial infarction (MI) and not due to a
transient or reversible cause.
Primary Prevention Indications
1. ☐ Documented familial or inherited conditions with a high risk of life-threatening VT, such as long QT syndrome
or hypertrophic cardiomyopathy.
 Coronary artery disease with a documented prior MI, a measured left ventricular ejection fraction (LVEF)
5.35% and inducible, sustained VT.or.VE.at.ER.study. (The MI must have occurred more than 4 weeks prior
to defibrillator insertion. The EP test must be performed more than 4 weeks after the qualifying MI.)
 Documented prior MI and a measured LVEF ≤ 30% (includes NYHA class I, II, or III).
 Patients with ischemic dilated cardiomyopathy (IDCM), documented prior MI, NYHA Class II and III heart
failure, and measured LVEF ≤ 35%.
 Patients with non-ischemic dilated cardiomyopathy (NIDCM) > 3 months, NYHA Class II and III heart failure,
and measured LVEF ≤ 35%.
M
Patient-Last Name, First Name, Middle Initial Age
Admission Number Date Birth Date
Physician Name
Patient Identification Medical Record Number
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Indiana University Health Bloomington, Indiana Cardiovascular Services ICD IMPLANT DOCUMENTATION

CRT Indications

- 1. ☐ LVEF ≤ 35%, NSR, LBBB with QRSd ≥ 150 ms, NYHA class II, III, or ambulatory class IV on GDMT. (class I)
- LVEF ≤ 35%, NSR, LBBB with QRSd 120-149 ms, NYHA class II, III, or ambulatory class IV on GDMT. (glass.lla)
- LVEF ≤ 35%, NSR, non-LBBB with QRSd ≥ 150 ms, NYHA class III, or ambulatory class IV on GDMT. (class IIa)
- 4. ☐ LVEF ≤ 35%, permanent atrial fibrillation on GDMT if a) the patient requires ventricular pacing or otherwise maggis CRT criteria and b) AV nodal ablation or pharmacologic rate control will allow near 100% ventricular gacing with CRT. (class lia)
- 5. □ LVEF ≤ 35% on GDMT, and are undergoing new or replacement device placement with anticipated requirement for significant (> 40%) ventricular pacing. (class, lia)
- LVEF ≤ 30%, ischemic etiology of heart failure, NSR, LBBB with QRSd ≥ 150 ms, NYHA class I on GDMT.
 (class.llb)
- IVEF ≤ 35%, NSR, non-LBBB with QRSd ≥ 120-149 ms, NYHA class III, or ambulatory class IV on GDMT.
 (class.IIb)
- 8. ☐ LVEF ≤ 35%, NSR, non-LBBB with QRSd ≥ 150 ms, NYHA class II on GDMT. (class IIb)

Exclusions/Contraindications for ICD Implant

- 1. New York Heart Association (NYHA) classification IV heart failure
- 2. Cardiogenic shock or symptomatic hypotension while in a stable baseline rhythm.
- Coronary artery bypass graft (CABG) or percutaneous trans-luminal coronary angioplasty (PTCA) within past 3 months.
- 4. MI within past 40 days.
- 5. Clinical symptoms or findings that would make them a candidate for coronary revascularization.
- 6. Any disease, other than cardiac disease (e.g., cancer, uremia, liver failure), associated with a likelihood of suppival less than 1 year.
- 7. Unable to give informed consent.
- 8. Irreversible brain damage from preexisting cerebral disease.

		F		
Patient-Last Name, Firs	Name, Middle Initial	Age		
Admission Number	Date	Birth Date		
	Physician Name			
Patient Identification		Medical Record Number	Physician Signature	Date

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PINNACLE/EHR



Risk-adjusted...

- Many measures (mortality and morbidity) are risk-adjusted.
- For this reason, it is vital that risks are documented.
- Accurate characterization of the patient's acuity of illness and co-morbidities is important, but time-consuming.





Cardiovascular Services

Cardiac Documentation

Disclaimer: This form is not intended to be an all-inclusive diagnosis list. If the patient has a diagnosis not on this list, please document the diagnosis in "Other" category section on this form or in the other chart documentation.

		POA (Y = yes, N =
X if	Specify (Fill in the blank or place an X beside the appropriate	no, U = Unable
yes Diagnosis	information)	to determine
CARDIAC		
_ STEMI	Site Anterior Inferior Lateral Other	Y_ N_ U_
_ NSTEMI		Y_ N_ U_
Occurrence:	STEMI Initial or Subsequent : Within 4 weeks Within 8 weeks NSTEMI Initial or Subsequent : Within 4 weeks Within 8 weeks	
_ Unstable Angina		Y_ N_ U_
_ Cardiogenic Shock		Y_ N_ U_
_Stent Stenosis	Progression of CAD _ or Complication of cardiac stent _	Y_ N_ U_
_Valvular Heart Disease	Specify valve and disorder: _	Y_ N_ U_
_Atrial Fibrillation	Rate Controlled _ or RVR _	Y_ N_ U_
_ Other Dysrhythmia	Specify: _	Y_ N_ U_
_ Heart Failure	EF_% Acute_ or Chronic_ or Acute on Chronic_ AND Systolic_ or Diastolic_ or Systolic/Diastolic_ NYHA Heart Failure Class: I_ II_ II_ V_ Contraindication to ACEI/ARB if EF < 40%_	Y_ N_ U_
_ Cardiomyopathy	Due to: HTN _ or HF _ or Ischemia _ or <u>Valvular</u> or Other: _	Y_ N_ U_
_ H/O PCI	Specify vessels: LAD _ Diagonal _ LCx _ OM _ RCA _ PDA _ Ramus _ Other: _	Y_ N_ U_
_ H/O CABG	Specify vessels: LAD _ Diagonal _ LCx _ OM _ RCA _ PDA _ Other: _	Y_ N_ U_
_ H/O Cardiac Device	Specify Type: Pacemaker _ ICD _ and Single _ Dual _ CRT _	Y_ N_ U_

RENAL/HYDRATION		
_ ERSD		Y_ N_ U_
_CKD	Stage I _ or II _ or IV _ or V _ Cause: _	Y_ N_ U_
_ Acute Renal Failure	Cause: _	Y_ N_ U_
_ Dehydration		Y_ N_ U_
_ Fluid Overload	Due to HF _ Other: _	Y_ N_ U_
_ Urinary Tract Infection	Organism: _	Y_ N_ U_
VASCULAR		
Peripheral Artery	Arteriosclerotic or Other:	
Disease		Y_ N_ U_
_ Hypertension	Benign _ or Malignant/Accelerated _ or Chronic _	Y_ N_ U_
PULMONARY		
_COPD	Exacerbation/Acute _ or Without Exacerbation _	Y_ N_ U_
_ Pneumonia	Specify Type: _	Y_ N_ U_
_ Chronic Respiratory Failure	End Stage Lung Disease _ Home Oxygen Use _	Y_ N_ U_
_ Acute Respiratory Failure		Y_ N_ U_
_ Pleural Effusion	Associated with HF_ or Malignant_ or Acute on Chronic_ <u>AND</u> Cardiogenic_ or Post-op Complication_ or Other:_	Y_ N_ U_
_ Pulmonary Edema	Acute _ or Chronic _ or Acute on Chronic _ AND Cardiogenic _ or Post-op Complication _ or Other: _	Y_ N_ U_
ENDOCRINE/NUTRI	TIONAL/DIGESTIVE	
_ Diabetes	Type I _ or Type II _ AND Controlled _ or Uncontrolled _ Specify Diabetic Complication: Retinopathy _ Neuropathy _ Nephropathy _ PAD _	Y_ N_ U_
_ Hypokalemia		Y_ N_ U_
_ Hyperkalemia		Y_ N_ U_
_ Hyponatremia		Y_ N_ U_
_ Hypernatremia		Y_ N_ U_
_ Hypothyroidism	Specify Cause: _	Y_ N_ U_

